



NOTICE 20-2023: UNAUTHORISED ACCESS TO PLIPDECO'S BULK MESSAGING SYSTEM

June 1st, 2023

PLIPDECO's Bulk Messaging System is used to quickly and effectively communicate with Stakeholders on operational changes or disruptions. On Thursday May 25th, 2023, the Bulk Messaging System was compromised and accessed by persons unknown resulting in an offensive message being sent out to our Customers and Stakeholders.

We would like to extend our apologies for this incident and wish to assure that our team is working diligently to prevent a reoccurrence, and actively engaging our cyber security experts to determine the source of the attack.

This incident further underscores the need to be vigilant in managing and protecting IT systems and the need to continuously improve cyber defense infrastructure as all industries and organisations can be potential targets.

Sincerely,

**Marketing and Business Development Department
PLIPDECO**